

# Welcome to The World



*Santorini Míkonos Skíathos Odessa Yalta Rhodes Port Said Dubai Dubrovnik Mumbai*



## Welcome Information

*We are delighted that you will be traveling aboard The World. The information below will assist you in planning for your upcoming voyage.*

Prior to your Departure .....	2
Medical Information .....	2
Packing Essentials .....	3
At Sea .....	4
On Land .....	8
Back home again .....	8



## Prior to your Departure

### ***Air Flights***

Please reconfirm your airline reservations and flight departure time 24 hours prior to leaving home. If you find that your flight will be delayed beyond the ship's departure time, please contact *The World* immediately at 800-970-6601 or + 1 954-874-3399. If your call is out of office hours, please contact the ship directly by calling the number shown in the documents provided with your voyage ticket.

### ***Travel Insurance***

On occasion, there is the need to change the itinerary due to weather and/or security reasons. These changes can be disruptive and we urge you to purchase trip interruption or cancellation insurance to assist you with costs that may occur due to these unforeseen changes. Below are several travel insurance carriers that may meet your needs.

#### **AIG Travel Guard**

**Phone** 1.800.826.4919 (U.S.) Toll Free  
1.715.345.0505 (International Collect)

**Email** webmaster@travelguard.com

#### **CSA Travel Protection**

**Phone** + 1 858-810-2050

**Website** www.csatravelprotection.com

### ***Customs***

Prior to departing, we suggest you consider registering your valuables (e.g. jewelry, cameras, electronic equipment, etc.) with the appropriate government authorities. Although this is not a requirement, it may help to prevent delays in clearing customs upon your return. For further information, please consult your travel professional. If you are a U.S. resident please note that the U.S. Customs Service has an Internet website at <http://www.customs.gov/travel/travel.htm>.

### ***Dietary Requirements Onboard***

*The World* happily accommodates Guests with special dietary requirements. Please note any special needs on the Guest Information Form or have your travel professional send a fax to *The World's* Guest Services Department, + 1 954 431 7443 or send an email to [guestservices@residensea.net](mailto:guestservices@residensea.net), at least sixty days prior to sailing.

### ***Embarkation/Disembarkation***

You are required to be onboard at least four hours before the ship's departure time. Please refer to your documents for departure times. Once you arrive at the ship terminal, you will be asked to show your voyage documents for *The World*. We suggest that you keep all necessary documents readily accessible in your carry-on bag.

Disembarkation will begin shortly after the ship's arrival time in port, subject to clearance by local government authorities.

### ***Inoculations***

Generally, inoculations are not required in most areas you will be visiting. As with any trip overseas, it is wise to check with your physician, particularly if you are under his or her care. When traveling to countries that do require inoculations, written verification of inoculation will be necessary. Requirements are subject to change and we suggest that you verify current guidelines with your travel professional prior to departure.

### ***Luggage***

Airlines have different luggage regulations and restrictions. Airlines tend to strictly enforce their policies; therefore, we suggest that you or your travel professional contact the airline directly for specific luggage allowance and size information.

All luggage should be securely packed. We suggest that you hand-carry travel documents (passports, visas, inoculation verification, voyage and air tickets), as well as medications and valuables. Liquid, fragile, perishable and other articles not suitably packed are transported at your own risk.

## Medical Information

### ***Special Medical Conditions***

Your health and safety are our first priority. If you have any existing medical conditions that may require our attention, or should you require oxygen while onboard, please send written notification to *The World's* Guest Services Department 60 days prior to your voyage.

### ***Pregnancy***

Expectant mothers are required to provide a medical certificate establishing their fitness for travel. *The World* is unable to accommodate women beyond their sixth month of pregnancy and will not be responsible or liable for any complication related to pregnancy during the voyage.

### ***Prescription Medication***

It is important that you bring a sufficient supply of any prescription medicine you may need. Most often, prescriptions cannot be refilled overseas and cannot be refilled onboard. To prevent delays in clearing customs, it is suggested that you travel with a doctor's letter explaining that your prescription medication is required for your continued health. It is also recommended that the medication be kept in its original container with the original pharmacy label intact.



## Packing Essentials

### ***Clothing aboard The World***

Shipboard attire ranges from casual to formal. Please note that the dress code applies to all Residents and Guests regardless of age.

#### ***Daytime Attire (until 7:00 pm)***

- ***Resort Casual*** is the appropriate attire in all public areas, bars and restaurants. Resort Casual does not include cut-off shorts, shower shoes/bedroom slippers, tank tops, under shirts (vests), robes or swimwear.
- ***Swimwear*** is allowed in the Spa, at the Pool and Pool Bar/Grill and on the Marina Sports Deck when in operation. A cover-up must be worn over swimwear when in transit or at the Pool Bar/Grill. When transiting in swimwear, please avoid public areas as much as possible.
- ***Public Health*** regulations require that footwear must be worn in all public areas except the Pool and the Marina Sports Deck.
- ***Residents or Guests*** in transit onto or off the Ship must be appropriately attired if stopping by the Lobby Bar.

#### ***Evening Attire (after 7:00 pm)***

***Smart Casual*** is the appropriate attire in all public areas and bars. Please refer to specific restaurant attire for dining dress code.

***Smart casual*** consists of dress or pant-suit for ladies and jacket (tie optional) for gentlemen. Smart Casual does not include shorts, T-shirts, jeans, or athletic wear.

#### ***Bar and Restaurant attire***

- ***Portraits***  
***Ladies*** cocktail or evening attire for ladies  
***Gentlemen*** elegant dark suit
- ***Fredy's Deli and Pool Grill***  
***Ladies*** resort style pants, skirts and dresses  
***Gentlemen*** resort style pants and polo shirts
- ***Tides, Marina, Regatta Bar and Lobby Bar***  
***Ladies*** dress or pantsuit  
***Gentlemen*** pants and dress shirts/turtle neck; jackets encouraged but not required  
Guests choosing to dine outside will have the option to remove their jackets

- ***East***

***Ladies*** dress or pant-suit

***Gentlemen*** jacket required - tie optional

Guests choosing to dine outside will have the option to remove their jackets

#### ***Evening Attire (after 9:00 pm)***

- ***Quantum, Lobby Bar and Regatta – Smart Casual***

Please note that athletic shoes are not permitted in any of the restaurants after 7:00 pm. Robes are not to be worn in any public areas other than in transit and at the pool or spa. While onboard, please refer to the Daily Announcements for restaurant opening hours and dress code.

#### ***Clothing Ashore***

Since there is so much to see and do while ashore, one of the most essential items to pack is a pair of comfortable, sturdy shoes. This is particularly important for your exploration of ancient sites, where the ground is often uneven and where extensive walking or climbing may be required.

Casual attire is appropriate at all times when ashore. Clothing that can be layered to accommodate different temperatures is suggested for its versatility and comfort.

Appropriate dress should be worn when visiting religious sites. Women with bare shoulders or anyone wearing shorts or skirts above the knee may not be permitted to enter. Please check with the Tour Specialist onboard ship for suggested dress while on shore.

#### ***Travel Documents***

To ensure that your journey passes smoothly, please remember to bring all required travel documents. These include air and voyage tickets, passport, visa and inoculation verification, where applicable. Please be aware that security measures imposed by overseas governments may change from time to time. Although we will make every effort to provide you with notice of any regulations that may affect you, it is your responsibility to secure all relevant documentation for your trip. For your personal security, we require all Guests to provide us with proper documentation before boarding *The World*.

Should you have any questions regarding travel documents, please consult your travel professional for advice.



## At Sea

### ***A World of Difference***

For Rental Guests, our nightly rates, inclusive of a Full American Plan, are created to include a selection of complimentary amenities: luxurious accommodations, dining in our four restaurants, two casual eateries and 24-hour room service, onboard entertainment, ship staff gratuities, daily housekeeping, port charges and taxes. Your mini-bar and mini-refrigerator are stocked with complimentary non-alcoholic beverages (water and soft drinks). Upon arrival, you will be asked for your choice of spirits or wine.

Please note that there is a limit of two complimentary bottles per week in the dining plan. Additional mini-bar requests will be charged as noted on the room service menu. Premium wines, champagnes and spirits are also available at an additional charge.

When enjoying any of our restaurants, bars or lounges, all Guests will be presented with a verification form for signature. This signature will confirm your visit to that restaurant or lounge.

### ***Boutique and Jewellery***

*The World* Boutique, located on Deck 5, offers a selection of designer fashions, perfumes and exclusive *The World* logo products. House of Graff, featuring one-of-a-kind jewelry and accessories, can be found on Deck 5.

Shops are closed while in port and on certain occasions as determined by local regulations. Fredy's Deli holds a limited selection of toiletries and logo items.

### ***Business Services***

*The World's* conference center has state-of-the-art audio/visual facilities. Telefax reception is complimentary, while ship-to-shore phone calls and fax transmissions are available at standard tariffs.

### ***Carrying Money***

*The World*, for safety reasons, recommends that Guests exercise caution and refrain from carrying large amounts of cash. In most cases, purchases can be made using credit cards or traveler's checks and do not require cash transactions. *The World* is not responsible for any loss of money.

If you carry more than \$10,000 into the United States (in the form of U.S. or foreign currency/coinage, traveler's checks in any form, money orders, etc.), you must report it to the U.S. Customs Service (using Form CF 4790). For additional information and forms, see the U.S. Custom's website at: <http://www.customs.gov/travel/travel.htm>.

If you are not a U.S. citizen, please contact your local customs office.

### ***Casino Gaming***

Roulette, blackjack and slot machines are featured entertainment in The Casino on Deck 5, for Guests over 18 years of age. The Casino is closed while in port due to local government regulations.

### ***Currency Exchange***

Many currency offices are closed on weekends and holidays, so it is a good idea to exchange a small sum before leaving home. Local currency exchange representatives are sometimes onboard. Please contact Reception once onboard for more details.

### ***Making Local Purchases***

If you plan to make any major purchases abroad, we suggest that you use your credit card ashore wherever it is accepted. This will often ensure receiving a better exchange rate than what is offered locally.

### ***Dining Options***

Every aspect of living and vacationing aboard *The World* is an unparalleled experience, and enjoying delectable cuisine is no exception. In addition to 24-hour room service, *The World* offers a wonderful collection of onboard restaurants. At least two venues/restaurants are open for breakfast, lunch and dinner as restaurants opening times are rotated to provide variety and ambiance. Please refer to Packing Essentials section for appropriate dress code.

- **Portraits**

The most elegant restaurant on the ship, Portraits, is open only for dinner and on occasion. Please contact your travel professional or Guest Services Department for the schedule. Located on Deck 5.

- **The Marina**

Showcasing innovative cooking in an open kitchen milieu, The Marina offers Guests seafood, steaks and rotisserie specialties. The Marina is located on Deck 5.

- **Tides**

This ocean-view restaurant features Mediterranean cuisine with an Italian flair. Located high on Deck 11 aft, Tides serves breakfast, lunch and dinner.

- **East**

East serves authentic sushi, sashimi and tempura as well as a wide variety of pan-Asian cuisines. Select tables are fitted with removable turntables to allow for family-style sharing of dishes. Located on Deck 11 aft, adjacent to Tides, East is open only during dinner hours.



- **Poolside Grill**

This outdoor venue offers poolside favorites, such as burgers, salads, snacks and light meals that can be enjoyed in casual pool attire.

- **Fredy's Deli**

A specialty food market located on Deck 5, Fredy's Deli is designed to provide convenient shopping, but also features a "street" café for coffee, tea and other specialty beverages, as well as sandwiches/salads and light meals and pastries.

- **In Room Dining**

You may order from our Room Service Menu 24 hours a day.

### **DVD's**

Each Residence is equipped with a DVD player. The Library houses a collection of DVD's that you may enjoy in the privacy of your Residence. Television programming is also available 24 hours a day, 7 days a week, subject to satellite range.

### **Cocktail Lounges**

The schedule for each venue varies; please refer to The Daily Announcements for hours of operation.

- **Quantum**

*The World's* night club, Quantum, is adjacent to the Casino, and offers brandies, champagnes, liquors, wines, and ports, in addition to cappuccinos and other specialty coffees.

- **Lobby Bar**

Located near Portraits restaurant, the Lobby Bar features wine and champagne by the glass, signature cocktails, great bourbons, ports and more.

- **The Cigar Club**

Designed as a traditional English-style smoking club and cognac bar, this club features a large humidor and cognac cabinet, offering vintage ports, calvados, madeiras, sherries and wines.

- **Marina Bar**

Adjacent to the Marina restaurant, the Marina Bar provides expansive views of the sea. This casual, full-service bar offers an extensive selection of wines by the glass and tropical drinks.

- **Regatta Bar**

Located on Deck 11, the Pool Deck, this bar offers the feel and services of a casual yacht club and sports bar with spectacular views as an added bonus.

### **Electrical Appliances**

For your convenience, 110-volt (US current) and 220-volt (European current) outlets are provided in all suites and apartments, accommodating small appliances without the use of adapters or electric converters. A hair dryer is provided in each suite and apartment. Irons are available in the launderette on Deck 6 forward for your convenience.

### **Enrichment and Entertainment**

Our entertainment program is "enrichment" based, highlighting the unusual and exciting history, culture, places and events exclusive to the areas visited. In the evenings, we offer live music in selected cocktail lounges.

### **The Gymnasium and World Spa**

*The World Spa* by Banyan Tree features a state-of-the art facility on Deck 5, offering spa, beauty salon and hair salon services, including manicures, pedicures, facials, massages, and body treatments. Appointments for services and treatments may be made onboard the ship. To secure the dates and times you prefer, we suggest you book your appointments early in your voyage. Customary charges will apply.

The Aqua Spa area includes a Jacuzzi, steam baths, and a meditation room. The Gymnasium offers a choice of cardiovascular and strength-training equipment and sessions, as well as stretching and yoga. A Personal Trainer can assist you in creating a personalized exercise program.

### **The World Golf Club**

*The World Golf Club* offers the opportunity to play fabled courses in exotic locales, attend major golf events and sharpen your golf skills with top tier instruction and superb practice facilities that include full-shot driving ranges and a golf simulator that portrays 53 world famous courses.

### **Gratuities**

It is the pleasure of our staff to deliver a high level of service. No gratuities are expected onboard at any time.

### **Guest Services**

*The World's* team of Concierges, on Deck 5, can assist you with any number of personal needs, reservations, information or other requests.

### **In Room Dining**

Room service is available 24 hours a day. *(Please refer to the Dining Options section for additional information.)*

### **Internet Access**

All Studio and Apartment Residences are equipped with Internet access. If you bring your own laptop, internet



access can be purchased at \$19.95 per day, \$99.95 per week, \$300.00 per month or \$500.00 per month (which includes unlimited phone calls).

You may also use basic Internet and e-mail access from the interactive TV system located in your residence. This service is included with all Internet plans; however, for Pronto Internet and e-mail access only (when not in a plan), the charge is \$7.95 per day

If you do not wish to bring your own laptop computer, @ Sea, the Internet café, has computers, a scanner and printer. Internet access at the Internet café can be paid by the minute or with a plan. The cost is \$0.75 per minute or 100 minutes plan for \$55.00/250 minutes plan for \$100.00. The Internet café is located on Deck 6.

Please be aware that Bandwidth Demanding Services, like downloading movies or video-streaming is not permitted onboard as this requires extensive bandwidth.

### ***Itinerary Variations***

It is our goal to follow *The World's* schedule and itinerary as planned; however, conditions beyond our control such as weather may occasionally make it necessary to alter an itinerary. Guests will be notified of any required diversion as soon as possible. We strongly recommend that all Guests purchase trip insurance to assist with any losses that may occur due to an itinerary change.

### ***Laundrette***

A self-service laundrette with washing machines, dryers, irons and complimentary laundry supplies can be found on Deck 6 forward.

### ***Laundry/Valet Service***

Complete valet services, including laundry, pressing and dry cleaning, are available and may be arranged through your Stewardess. Customary charges will apply.

### ***Library***

Our Library is located on Deck 6 and contains an extensive selection of reference materials, novels, and DVDs in English, French, German, Italian, Norwegian and Spanish for your enjoyment while onboard. Our book exchange is located in the library and books are borrowed on an honor system.

### ***Mail***

Your "Leave Behind" information packet contains a listing of addresses where mail can be sent to you throughout your voyage. Postage and mailing services are available aboard the ship.

### ***Medical Services***

*The World* is equipped with a Medical Center located on Deck 4. The Center is customarily staffed by a doctor and nurse on a 24-hour basis. When we are docked, supplementary emergency care may also be obtained through local medical facilities. Guests may be charged for medical services and for medications used for their treatment. The Medical Center is not intended or designed to provide ongoing treatment of pre-existing conditions or for extended critical care, and *The World* is not responsible for the diagnosis, treatment or services furnished by shipboard medical personnel. Guests requiring oxygen are welcome to bring an oxygen concentrator onboard. Guests wishing to bring their own portable oxygen tanks must obtain prior written authorization from *The World*, as certain restrictions may apply. (For additional details, see the Passage Contract.)

### ***Minors and Childcare***

Minors under the age of eighteen must be accompanied by a parent or other responsible adult over the age of twenty-one. We cannot accommodate children under the age of one. *The World* reserves the right to limit the number of children under the age of three. For information regarding childcare, contact the Reception Desk onboard; fees for childcare are not included in your voyage fare.

### ***Children's Policy***

*The World* is a private residential community that by its very nature welcomes the families of Residents and Guests. Parents are reminded that it is their personal responsibility to ensure that their children behave in a manner which is respectful of our community.

Should behavior become an issue, parents are asked to cooperate with management and staff when required. Please ask us for our complete youth policy if you are traveling with children.

The Deck 11 Pool area will observe quiet time for adults only from 1:00 pm to 4:00 pm. Parents and children are encouraged to use the Marina Pool (Deck 5) during this time.

### ***Onboard Sales Director***

If you are considering another voyage on *The World*, our Onboard Sales Director (office located on *The Street* next door to *Graff Jewelers*) will assist you with future arrangements and can also provide information on purchasing an apartment.

### ***Oxygen***

Please refer to Medical Services section above.



### ***Pets***

We are unable to accommodate pets of any kind onboard *The World*.

### ***Pools***

A swimming pool, offering resistance jets for laps, and whirlpool are located on Deck 11. There is a second swimming pool on Deck 5, at the Sports Marina/Marina Restaurant. *The World* provides towels, chairs, chaise longues and cushions in the pool areas. Please note there is no lifeguard on duty, and use of the pool is at your own risk. Sunscreen is available for purchase in Fredy's Deli.

### ***Religious Services***

A non-denominational house of worship, Harmony, can be found on Deck 5. A limited supply of religious articles are available.

### ***Safety Precautions and Procedures***

It is mandatory that all Guests participate in a safety drill, which is normally scheduled prior to departure from your port of embarkation. Please note that emergency information is posted in your Residence.

### ***Ship-to-Shore Communications***

The ship is equipped with a telephone system that allows you to make direct-dial telephone calls from your Residence while at sea. Calls will be billed to your credit card or shipboard account. Please consult the ship's Reception Desk for current rates.

Should someone wish to reach you during your voyage, they should refer to the "Leave Behind" information provided in your document package.

### ***Shipboard Account***

For your convenience, a shipboard account is established for each Guest. All charges for services provided and products purchased must be settled in cash or traveler's checks or charged (VISA, MasterCard, American Express, Discover, or Diners Club) before your final disembarkation from the vessel. You are required to register your credit card number at the Reception Desk upon embarkation. Prior to reaching your port of disembarkation, you will receive a final statement of charges. All onboard payments made to *The World* must be in U.S. dollars.

### ***Smoking***

For the comfort of all Residents and Guests, all indoor restaurants, cafes and public rooms are smoke free. Smoking is permitted on Deck 11 in the outdoor area of the Regatta Bar, the starboard area of the Pool Deck 11 and in the Cigar Club. Smoking is allowed port side.

### ***Special Occasions***

If you are celebrating a birthday, anniversary or other special occasion during your voyage, we will be happy to help you celebrate the event. Please have your travel professional advise us of such occasions at least four weeks prior to departure. Unless we are advised, in spite of holding the information, we will respect your privacy and not celebrate birthdays.

### ***Telephone Fees***

Outbound phone calls are \$1.49 per minute including long distance rate. For inbound phone calls, caller will pay \$7.95 via credit card line:

+1 (866) 244 5010 (toll free USA)

+1 (732) 355 3277 (international)

An unlimited internet and phone package is available for \$500.00 per month.

### ***Traveler's Checks***

Traveler's checks may be cashed at the Reception Desk, located on Deck 5, 24 hours a day. Also, your traveler's checks are accepted for payment of your shipboard account.

### ***Valuables***

Every Residence is equipped with a personal safe. Please take care with your money, jewelry, cameras, binoculars, documents and any other valuable articles that you carry with you or keep in your Residence, as *The World* is not responsible for damage to, or loss of, these items.

### ***Visitors Onboard***

Please have your travel professional contact *The World's* Guest Services team if you would like to make arrangements for visitors. Requests should be made in writing no later than 30 days prior to departure. For security reasons, visitors on embarkation day must be pre-registered with *The World*. For visitors during the voyage, other than embarkation day, Guests can make arrangements onboard. *The World* may limit the number of visitors permitted aboard the vessel at any time.

### ***Water Sports***

Weather permitting, our retractable Marina is available for water sports. Our Marina pool also has a retractable motorized cover that converts the pool to a dance floor.



## On Land

### ***Shore Excursions***

*The World* is pleased to provide a collection of optional shore activities and programs for Residents and Guests. These programs allow our Guests to experience the highlights of each destination. You will generally find that participating in our programs is the best way to see the local attractions. Optional shore excursions may be purchased by completing a Tour Booking Form (*available at the Tour Desk*). Shore Excursions can also be pre-booked through our website at [www.aboardtheworld.com](http://www.aboardtheworld.com)

Some of our shore excursions require extensive walking, climbing or other potentially strenuous activity, particularly when exploring ancient ruins. If you have any concerns regarding a particular tour, please speak to the Tour Specialist onboard who will be happy to assist you.

### ***Exploring Ashore on Your Own***

If you choose to explore ashore on your own and need assistance or have any special requests, please speak to the staff at the Concierge Desk.

## Back home again

### ***Customs and Duty-Free Purchases***

If you are returning to the U.S., the airline will provide you with a Customs Declaration Form. If you plan to make numerous purchases abroad, it is recommended that you keep all sales receipts handy in your carry-on bag to help you complete this form. U.S. Customs sets limits on merchandise purchased abroad without paying duty. There are separate limits on tobacco and liquor. For detailed information, please see the U.S. Customs' website at <http://www.customs.gov/travel/travel.htm> or contact the U.S. Customs Office in your area.

To prevent the inconvenience of proving that foreign items were purchased in the U.S. and carried aboard, you may want to pre-register them with the U.S. Customs Office prior to your departure.

If you are not a U.S. resident, please contact your local customs office.